

Chalet Sisu

Booking form

Rental period	
Arrival Date (please provide approx arrival time)	
Departure date (departure by 10am)	

Party details	Forename/Surname
1. Lead Name	
Other party members	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	

Contact details	
Address	
Contact tel no	
Mobile tel no	
E mail address	

Linen request	Room type	Number of guests
Bedroom 1	Double bed	
Bedroom 2	King size bed	
Bedroom 3	2 single beds	
Bedroom 4	2 single beds	
Bedroom 5	2 single beds	

One bath-size towel per guest is provided unless otherwise requested.

Other services (prices on request)	Any other comments
Will you require any other services? Airport transfers Advance ski pass booking Groceries	

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Price and payment		£
Rental price		
Other services		
Security deposit		400.00
Total cost		
Deposit attached		200.00
Balance remaining		

Please note balance is due no later than 8 weeks before the arrival date.
Security deposit will be returned within 14 days of the departure date but may be reduced should charges be incurred as outlined in the booking conditions.

I confirm I have understood and accept the booking conditions for Chalet Sisu and that I am the lead member of the party and that I am over 18 years of age.

Signed _____

Date _____

When complete please fax or post the completed document to

Sue Couldery
The Spinney
Beechway
Guildford GU1 2TA

Fax + 44 1483 568657

Bank payments may be made by cheque made payable to Chalet Sisu or by bank transfer to either of the following accounts;

Sterling payments

A/c Name: Chalet Sisu
Sort Code: 60-15-42
A/c No: 70042276
BIC: NWBKGB2L
IBAN: GB96 NWBK 6015 4270 0422 76

Euro payments

A/c Name: Peter and Sue Couldery
BIC: BARCFRPP
IBAN: FR76 3058 8610 8245 2751 2010 161

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Proprietors: Sue and Peter Couldery Tel: +44 1483 568657
The Spinney, Beechway, Guildford, GU1 2TA, England. E-mail: chaletsisu@btinternet.com

Booking terms and conditions

These terms and conditions should be read before you sign the booking form and form the basis of your contract with us. "You" means the first named person on the booking form and "We/Us" means Sue and Peter Couldery, owners of Chalet Sisu. Once We have received and acknowledged a signed booking form and deposit a binding contract exists between You and Us.

- 1. Booking and deposit**
You should complete and sign a booking form and send it to Us by fax or post, together with a cheque or confirmation of an electronic transfer of funds for the deposit sum of £200. We will send an acknowledgement e-mail or letter to confirm the booking. We reserve the right to refuse any bookings at our discretion.
- 2. Rental Period**
Is shown in the booking form and starts from 4pm on the arrival date and finishes at 10am on the departure date. Unless otherwise agreed You may not occupy Chalet Sisu before or after these times and dates.
- 3. Payment**
We must receive full payment of the balance of the monies due as shown on the booking form together with the security deposit no later than 8 weeks prior to commencement of the Rental Period. We reserve the right to treat the booking as cancelled if any part of the holiday price has not been received by that date. In the event of such cancellation the terms of clause 8 shall apply.

Payment may be made by cheque or bank transfer to our £ or € account. All prices are quoted in pounds Sterling and should you wish to make payment in € this should be made using an exchange rate that you have agreed with us before making the payment.

- 4. Security Deposit**
We will require a security deposit payment of £400. This payment must be made at the time of the final payment and will be refunded to You within 14 days of your departure from Chalet Sisu. We reserve the right to deduct from this deposit any charges that are incurred under clauses 5, 6, 7 or 8 below.
- 5. Keys**
You will be provided with up to two sets of keys for Chalet Sisu. Collection of the keys in Sixt or elsewhere if agreed is by prior arrangement with our local Chalet Manager. We will send You their contact details in your departure pack. The chalet manager will be expecting You but none the less You are responsible for contacting them to make arrangements for collection and return of the keys. You may collect the keys between 4pm and 11pm on the day of arrival. Should You need to collect keys outside these hours an additional charge of €20 may be made. A charge will be made to replace lost keys.
- 6. Cleaning and rubbish**
The cost of the rental includes a set charge for cleaning at the end of your stay. Chalet Sisu must be left in a tidy and reasonable state after your visit. Furniture should be left in the place it was originally found. For clarity the set cleaning charge does not include for washing up, emptying the dishwasher, stripping the beds or clearing rubbish or recycling. Should additional cleaning charges be incurred We will charge You at cost.
- 7. Damage**
During the rental period You undertake to take reasonable care of the fabric of the building, of fixtures and fittings and You will be held responsible for any damage caused by You, or any member of your party, including children. You will find a complete inventory of contents together with a note of any damage to the fabric of Chalet Sisu when you arrive at the property. Please check this thoroughly. Should You find any items missing or note damage this must be reported to the Chalet Manager within 24 hours of your arrival. When You have left the property it will be checked and any damaged or missing items noted. You will be charged for the cost of rectification and in the event that this exceeds your security deposit we will invoice you for the balance.
- 8. Emergency Assistance**
In the event of an emergency the Chalet manager is available to provide assistance. This service is included in the rental charge in the event of assistance linked to the functioning or use of the

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property (and not linked to error or misuse by You). This service is payable by You (either at the resort or via deduction from the security deposit) in all other cases.

9. Travel Insurance

It is a condition of booking that You have an adequate travel insurance policy that covers You and all other members of your party. Details of this insurance policy must be provided either on the initial booking form or with the final payment.

10. Cancellation by You

Should You need to cancel your booking, cancellation will only be effective when We are notified in writing by post or e mail. If such notice is received within 56 days or more before the start of the rental period only the deposit is forfeit.

If the cancellation notice is received less than 56 days before the start of the rental period the following cancellation charge will be payable

Between 56-43 days 50%

Between 42-28 days 60%

Between 27-15 days 80%

Between 14 days and start of the rental period 100%

In the event of any cancellation charge arising it is Your responsibility to pay Us within 7 days of the notice of cancellation. Any claim on a travel or similar insurance policy is Your responsibility.

11. Cancellation by Us

Very occasionally it may be necessary for Us to cancel a confirmed booking. We must reserve the right to do so. If We cancel your confirmed booking We will refund all monies already paid. Very rarely it may be necessary for us to cancel or curtail your booking due to Force Majeure. In such very unusual circumstance we regret that We would be unable to make any refund.

12. Force Majeure

We cannot accept any liability or pay any compensation where the performance of our contractual obligations is prevented or affected by Force Majeure. Force Majeure means any event which We could not reasonably foresee or avoid, such events may include war, or threat of war, riots, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control

13. Representations

Any photographs, web pages or other marketing material provided to You are intended to give an overall impression of Chalet Sisu and the resort both of which may be subject to change.

14. Our liability

We accept responsibility for ensuring that the standard of facilities and services offered at Chalet Sisu reach a reasonable standard. We do not accept liability for disappointment which You may feel as a result of unrealistic expectations.

We are only liable for death, bodily injury or illness arising as a direct result of the negligent acts or omissions of either ourselves or any of our employees, agents, servants, sub-contractors and suppliers acting in the course of their employment and at Chalet Sisu. Liability for any other claim for loss of any nature whatsoever is expressly excluded whether or not such liability arises as a result of negligence by Us.

For the avoidance of doubt, We accept no liability in respect of injury, loss, or damage occurring as a result of a failure by You to adequately supervise children at the property and We make no representation that the property is a safe location at which children can play whilst unsupervised.

Any claims made pursuant to the above must be notified to Us within four weeks of the end of the rental period. You must assign to us all rights which You may have against any third party and must give Us and our insurers full assistance in claiming against such party.

15. This contract is governed by English law and any dispute, claim or other matter arising from this contract or your holiday at Chalet Sisu will be dealt with by the courts of England and Wales.